Kyndryl Uses Agentic AI to Accelerate Enterprise Modernization with AWS

November 5, 2026

Integrated approach combines Kyndryl Agentic Modernization services-as-software with AWS Transform to reduce transformation risk and deploy AI-ready workflows at scale

NEW YORK, Nov. 5, 2026 /PRNewswire/ -- Kyndryl (NYSE: KD), a leading provider of mission-critical enterprise technology services, today announced an integrated agentic modernization solution with Amazon Web Services (AWS) that combines Kyndryl Agentic Modernization services-as-software with AWS Transform to help customers rapidly modernize applications, reduce transformation risk and establish AI-ready technology foundations.

The solution combines Kyndryl's services-as-software capability, AI-enabled workflows and engineering expertise with AWS Transform to help organizations assess, plan and execute modernization initiatives at scale. This approach also enables customers to modernize applications, infrastructure and core systems faster, with greater consistency and lower transformation risk.

"Many organizations are still treating modernization as a destination when it should be a continuous business capability," said Shawn D'Souza, Global Modernization Leader, Kyndryl. "Organizations that can continuously modernize applications, infrastructure and core systems will be better positioned to adopt AI, adapt to change and create long-term value. Together with AWS, we're helping customers build that capability at scale."

According to Kyndryl's first global modernization report, nearly 50% of respondents said they are behind schedule on their modernization goals. Early adopters that have deployed agentic AI in production for modernization reported stronger outcomes, with 67% saying they are ahead of or on track with modernization goals, compared with 51% of other organizations.

Through the solution, Kyndryl allows joint customers to:

- Accelerate modernization projects by establishing a continuous approach to modernizing applications, infrastructure and core systems
- Build resilient and AI-ready architectures
- Reduce technical debt while improving operational efficiency

Kyndryl's services-as-software capability is an emerging model for delivering services through software-driven automation, intelligence and scalable digital workflows. Built using the Kyndryl Agentic Framework and scaled through Kyndryl Bridge, services-as-software enables companies to execute complex modernization programs in radically compressed timelines and at significantly lower cost by scaling pre-built agentic workflows — making specialized skills less of a constraint.

Customers gain access to Kyndryl's expertise, across cloud, security, compliance, FinOps and mission-critical technology operations, helping organizations modernize with confidence while maintaining governance, resilience and business continuity.

As a launch partner for AWS Transform, Kyndryl has worked with AWS to help customers move beyond project-based modernization, to establish a scalable, repeatable approach to continuously evolving their technology environments.

Learn more about Kyndryl's collaboration with AWS.

About Kyndryl

Kyndryl (NYSE: KD) is a leading provider of mission-critical enterprise technology services, offering advisory, implementation, and managed services to thousands of customers in more than 60 countries. As the world's largest IT infrastructure services provider, the Company designs, builds, manages, and modernizes the complex information systems that the world depends on every day. For more information, visit www.kyndryl.com.

Forward-Looking Statements
This press release contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Such forward-looking statements often contain words such as "aim," "anticipate," "believe," "could," "estimate," "expect," "forecast," "intend," "may," "objectives," "opportunity," "plan," "position," "predict," "project," "should," "seek," "target," "will," "would" and other similar words or expressions or the negative thereof or other variations thereon. All statements other than statements of historical fact, including without limitation statements concerning the Company's plans, objectives, goals, beliefs, business strategies, future events, business condition, results of operations, financial position, business outlook and business trends and other non-historical statements, are forward-looking statements. These statements do not guarantee future performance and speak only as of the date of this press release. Except as required by law, the Company assumes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. Actual outcomes or results may differ materially from those suggested by forward-looking statements as a result of risks and uncertainties, including those described in the "Risk Factors" section of the Company's most recent Annual Report on Form 10-K, and may be further updated from time to time in the Company's subsequent filings with the Securities and Exchange Commission.

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