Kyndryl Unveils New Sovereignty Approach to Strengthen Operational Resilience for Enterprises

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Approach includes Sovereign Step-in Readiness to help organizations define and prepare how to maintain their operational control amid evolving digital sovereignty expectations

NEW YORK, Nov. 12, 2026 /PRNewswire/ -- Kyndryl (NYSE: KD), a leading provider of mission-critical enterprise technology services, today announced a new sovereignty approach to help organizations strengthen operational continuity and control as sovereignty requirements evolve. The distinctive approach includes Kyndryl Sovereign Step-in Readiness, a new capability that helps organizations maintain and bolster existing operational control as they navigate recent geopolitical and regulatory complexities.

The need for greater operational readiness is growing. Kyndryl's 2026-2027 Readiness Report found that fewer than one in four leaders say their organizations are ready to manage geopolitical disruption, reinforcing the importance of understanding critical dependencies and strengthening resilience across operations.

"Maintaining critical IT operations is fundamental to business continuity, and organizations need to plan for sovereignty as they would any other risk to their operations," said Xerxes Cooper, Global Leader, Kyndryl Delivery. "What differentiates our approach is Kyndryl's global scale and decades of experience necessary to manage mission-critical technologies. We bring that combination to support customers as we collectively identify their digital dependencies, preparing them with the skilling, procedural runbooks and technology needed to maintain operations and control in the event a vulnerability is compromised."

Kyndryl's approach brings together advisory expertise, managed services and technology capabilities to work with customers on their full IT environment, identify where greater operational control may be needed and determine the level of readiness appropriate for their business needs and sovereignty expectations.

Kyndryl's Sovereign Step-in Readiness complements its Sovereignty Readiness Assessment, which helps customers evaluate dependency considerations across their technology environments. Kyndryl proactively works with customers to define and prepare for specific sovereignty scenarios, establish clear roles and governance, develop operating procedures and runbooks, and test their readiness to take on defined operational responsibilities.

Customers can choose the level of readiness that fits their needs, from preparing people and processes to more advanced levels designed to support localized tools and automation in their IT environment, with increasing levels of operational independence – local control of data, automation and technology. Depending on the customer requirements and needs, these tools can operate within the customer-hosted IT environment or on a regional instance of Kyndryl Bridge.

Kyndryl Bridge plays an important role in Kyndryl's broader sovereignty approach and managed services, using integrated data and AI to provide visibility and insights across customers' complex IT environments. This visibility helps Kyndryl and its customers better understand their technology environments and dependencies. Regional instances of Kyndryl Bridge are also being designed to support greater localization and digital autonomy for managing services for customers.

Kyndryl's Sovereign Step-in Readiness supplements the solutioning put forth with the company's broad range of alliance partners who, like Kyndryl, understand that there is no single solution to fully mitigate a customer's risk assessment. As the range of risks has widened, so too must the range of solutions.

About Kyndryl

Kyndryl (NYSE: KD) is a leading provider of mission-critical enterprise technology services offering advisory, implementation and managed service capabilities to thousands of customers in more than 60 countries. As the world's largest IT infrastructure services provider, the company designs, builds, manages and modernizes the complex information systems that the world depends on every day.

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Forward-Looking Statements
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